



NORTH CAROLINA AGRUCULTURAL AND TECHNICAL STATE UNIVERSITY

SEC. II –MILITARY-AFFILIATED 1.0

VETERANS' EDUCATIONAL BENEFITS DELAY

UNIT POLICY--ACADEMIC AFFAIRS

A. PURPOSE

North Carolina A&T State University commits that all military-affiliated students waiting for Veterans Affairs (VA) Educational Benefit Payments will be held harmless from VA processing delays that may prevent timely payment of educational benefits.

B. POLICY

This policy provides that all military-affiliated students will be held harmless while waiting for Veterans Affairs (VA) Educational Benefit Payments. Once a payment delay is identified (within the normal process of applying and receiving disbursement of funds):

1. Any A&T late payment fees will not be assessed on a student whose VA educational benefits are delayed through no fault of the student. This is designed to support these veterans and their family members in maintaining their standing in the university and to facilitate eventual payment of all required tuition and fees. It is not designed, or intended, to operate between multiple semesters or replace existing financial aid services.
2. A&T will maintain the student's course registration until such delayed payments are received.

Date policy is effective: upon approval

Approved by the Chancellor

First approved: March 6, 2017

Revised:

PROCEDURE

A student who believes he/she meets the stated criteria may contact the University VA certifying official to further determine eligibility and to obtain the following:

1. Grant of forgiveness of late payment fees
2. Maintaining course registrations and account integrity until such delayed payments are received

Student will complete the certifying document and return it to the VA Representative.

The VA Representative will send a copy of the document to the Financial Aid Office (FAO) and to Office of the Treasurer for approval and record keeping purposes. Once approved by all three offices, the student will be notified by the Office of the Treasurer after that Office signs off on the intent to pay.

All bills must be paid within the current semester. If a student feels all payments will not be paid in full by the end of the current semester, the student can file an appeal to extend the deadline until further disbursements are paid. The appeal committee will include the VA Representative, a member of the Financial Aid Office and a member of the Office of the Treasurer.