

Lenovo Managed Services

Powering your business to continuously grow without burdening resources to manage the IT infrastructure

Keeping up with the pace of innovation require businesses to make significant financial investments. Building a skilled in-house IT department prepared to meet the demands of a growing business in a digital world is not an easy task for any organization. That is where Managed Services come into play.

Lenovo Managed Services helps businesses like yours gain better performance, limited downtime and peace of mind. With a tailored service, you control and predict your costs and improve system availability and capacity, while reducing your operating expenses.

What's included?

- ➔ Real-time, continuous, online system event monitoring
- ➔ 24x7 incident response and problem resolution
- ➔ Single point of contact for infrastructure support
- ➔ System administration and best practice guidelines
- ➔ Quarterly system health checks and reports
- ➔ Quarterly meetings to review summary and health check reports
- ➔ Ability to execute and track system updates for performance, stability and security

81%

of IT leaders are overwhelmed by the functional aspects of their job¹

76%

of IT leaders struggle to balance business innovation and operational excellence¹

Take the pressure off your IT resources. How?

[Find out more](#)

“Try as we might, we ended up falling behind with technical maintenance, which posed a real risk to the business. We had always insisted on handling everything ourselves in-house, but we decided that now was the right time to engage Lenovo Managed Services. We knew that we could trust Lenovo to take care of our most critical systems.” -- Raul Revilla, SAP Basis Administrator at Cheney Brothers. Read the full story [here](#).

¹ - IDG, "State of the CIO," March 2021