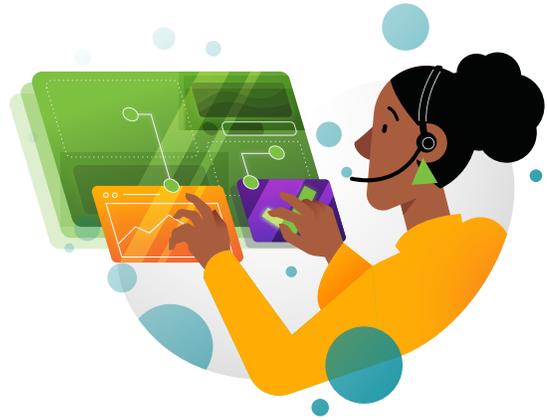Chrome Enterprise Recommended

Edify

Chrome Enterprise Recommended Edify Solution Overview

Edify and ChromeOS make business communications feel more like personal ones

Our lives are omnichannel. The phones we use have made this true and it's time that business communications catch up. Edify combines CCaaS + UCaaS + CPaaS technologies in a single intuitive solution so users have one window to interact with colleagues and customers via voice, email, chat, SMS, and video. Plus, with our no-code platform, users can build workflows, create new campaigns, and make changes on the fly without begging IT for help.

Now you can have the enterprise communications capabilities you need delivered with the simplicity of ChromeOS. And your contact center can be up and running in minutes, not months, without sacrificing quality or functionality. Together, Edify and ChromeOS release you from managing multiple solutions, provisioning hardware, configuring security settings, and worrying about viruses and malware - letting you ruthlessly focus on the customer experience (which starts with the agent experience).

Discover the benefits

It's about time your agents had the CX software they deserve, with:

- Cloud-native from telco to Chromebook
- Multi-cloud architecture with no single point of failure
- A single window for applications, databases, & channels
- Global availability, real-time redundancy, & millisecond global routing
- Built-in telecom with minutes & number origination in 60+ countries
- Innate machine learning
- No-code interface

- Full-stack 100% uptime SLA backed by a 10x financial guarantee
- Transparent named-user and usage-based pricing

Visit edify.cx/CER to learn more.

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